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Agency for Public Management
and eGovernment

Electronic Public Records - easy access to public information

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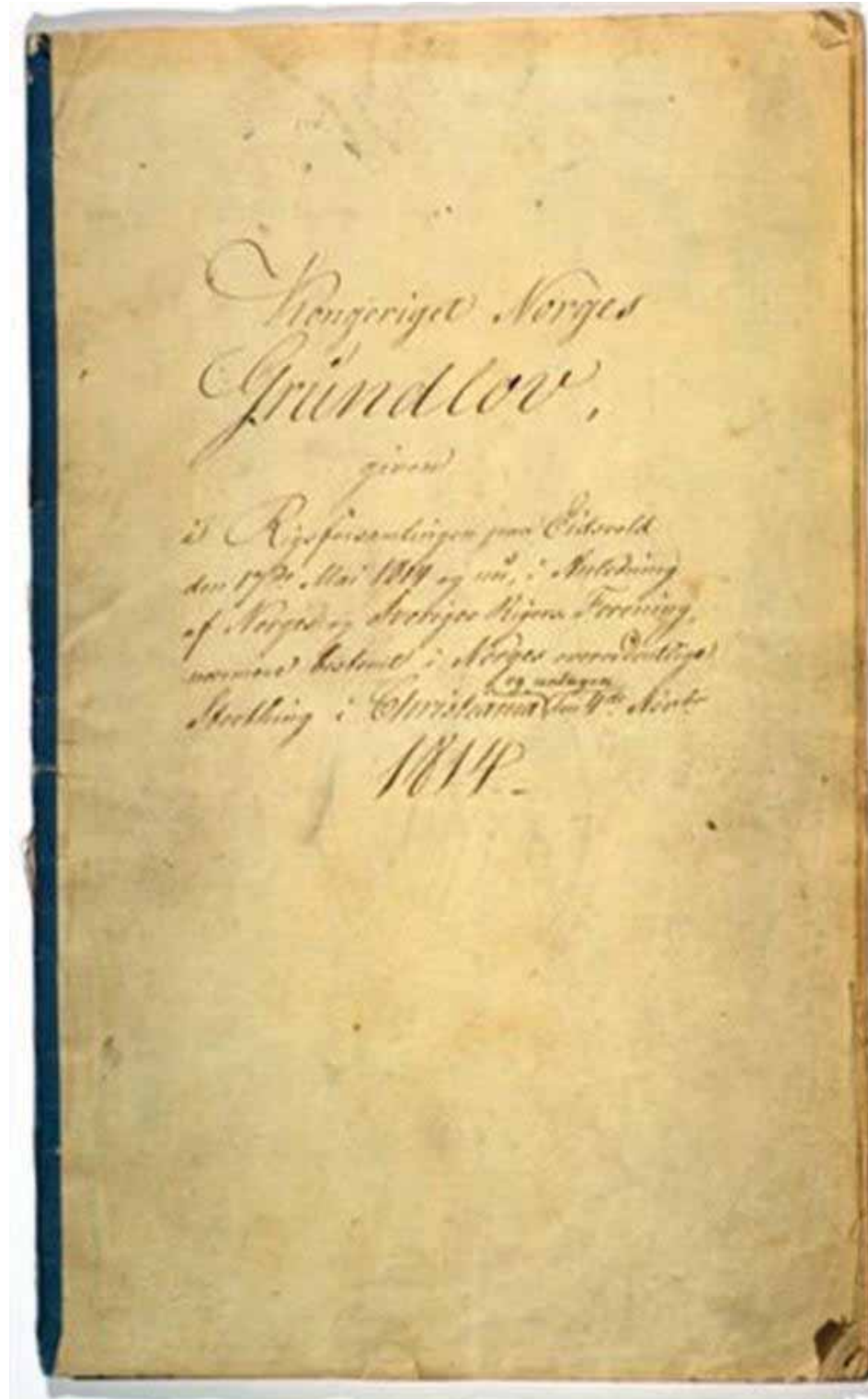
Senior eGovernment advisor





Norway
5 million citizens
428 Municipalities
385 000 square km

The Norwegian Constitution



Article 100

Everyone has a right of access to documents of the State and municipalities and a right to follow the proceedings of the courts and democratically elected bodies.

Central acts and regulations

- **Public Administration Act**
 - Regulations about how to **handle a case**
 - Ensuring the individual citizen a safe and thorough case handling and equal treatment from the public government
- **Archives Act**
 - Regulations about **how to document and file** the case handling
 - Secure archives that have significantly cultural or research value, or that document important legal or administrative processes, so that these can be preserved and made available for posterity.

Freedom of Information Act

- Regulations about how the media and the citizens can **get access** to the case handling
- The purpose of the act is to facilitate an open and transparent public administration, and thereby strengthen freedom of information and expression, democratic participation, legal safeguards for the individual, confidence in the public authorities and control by the public.
- The main rule is that everything is public. Need an exemption provided by statute or by regulations pursuant thereto.



Photo: CC BY 2.0, Giuseppe Milo

The most important prerequisite to get access to information is to know that it exists and where to find it

Electronic Public Records – data handling

- Government agencies upload their respective public records following a standard entry format.
- Entries for these public records are gathered in a common database
- EPR does not store actual documents in its database, but record entry data for each document, the metadata
- The entry fields include case title, document title, sender/recipient, exemption authorisation, document date and public record date

Electronic Public Records – for all citizens

- Users can search for, and request to inspect, public information and documents online
- Online access to publicrecords means everyone, independent of geographic location, can access public documents.
- All the records of the Norwegian government agencies, ministries and the Office of the Prime Minister are accessible.
- The principle of public access is to make the public sector more open and accessible to all citizens

INNHOLDSTYPER ^

Politisk behandling

- Møte
- Politisk sak
- Vedlegg
- Ny politisk sak til behandling

Postjournal

- Sak
- Dokument

KOMMUNE ^

STAT ^

Du får flere valg når du velger en virksomhet:

- Velg/søk
- Finanstilsynet (4)**
 - Direktoratet for utviklingssamarbeid (42)
 - Havforskningsinstituttet (11)
 - Norges geologiske undersøkelse (2)
 - Direktoratet for naturforvaltning (frem til

migration



Sortering Mest relevant ▼

[🔄 Nullstill søk](#)

[⬇ Lagre søk](#)

Antall treff: 1 674

<p>Utgående dokument</p>	<p>10.03.2017</p> <p>OECD - questionnaire on illegal employment of foreign workers and new forthcoming Migration Policy Debates</p> <p>Virksomhet: Arbeids- og sosialdepartementet Til: Justis- og beredskapsdepartementet</p> <p>📄 2017/1043 - OECD Spørreskjema om ulovlig ansettelse av innvandrere</p> <p>Legg til</p>
<p>Inngående dokument</p>	<p>20.10.2015</p> <p>Purchase order for migration statistics</p> <p>Virksomhet: Statistisk sentralbyrå Fra: Indiana University</p> <p>📄 2015/1418 - Immigration to Norway, 1980-2004, by citizenship and country of emigration</p> <p>Legg til</p>
<p>Inngående dokument</p>	<p>12.11.2015</p> <p>Valletta toppmøte om migration - Avskjermet</p> <p>Virksomhet: Utlendingsdirektoratet Fra: Utenriksdepartementet</p> <p>📄 2015/8491 - Innrapporteringer fra utenriksstasjonene</p> <p>Legg til</p>
<p>Inngående dokument</p>	<p>12.11.2015</p> <p>Valletta toppmøte om migration - Avskjermet</p> <p>Virksomhet: Utlendingsdirektoratet Fra: Utenriksdepartementet</p> <p>📄 2015/8491 - Innrapporteringer fra utenriksstasjonene</p> <p>Legg til</p>
<p>Inngående dokument</p>	<p>12.11.2015</p> <p>Valletta Summit on Migration - Documents</p> <p>Virksomhet: Justis- og beredskapsdepartementet Fra: Den norske EU-delegasjonen - Mission of Norway to the EU</p> <p>📄 2015/5588 - Valletta Summit on Migration 2015</p> <p>Legg til</p>

Freedom of Information requests



International Organization for Migration (IOM) - nye id-kort

Virksomhet: Utenriksdepartementet
Saksnr: 2015/14871 Doknr: 1 Hjemmel: Dok.dato: 23.11.2015 Pub.dato: 17.12.2015 [x Fjern](#)

Valletta Summit on Migration - Political declaration

Virksomhet: Justis- og beredskapsdepartementet
Saksnr: 2015/5588 Doknr: 68 Hjemmel: Ingen Dok.dato: 17.11.2015 Pub.dato: 08.12.2015 [x Fjern](#)

Oversender utfylte spørreskjema - International Labour Migration Statistics questionnaires

Virksomhet: Statistisk sentralbyrå
Saksnr: 2015/896 Doknr: 3 Hjemmel: Ingen Dok.dato: 07.12.2015 Pub.dato: 29.12.2015 [x Fjern](#)

European Migration Network - EMN-studier og konferanse 2016

Virksomhet: Justis- og beredskapsdepartementet
Saksnr: 2015/802 Doknr: 2 Hjemmel: Ingen Dok.dato: 19.11.2015 Pub.dato: 10.12.2015 [x Fjern](#)

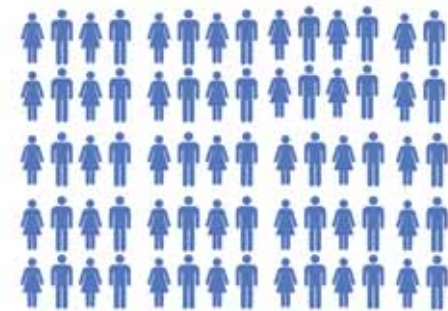
Valletta Summit on Migration - Roundtables with Civil Society 10112015

Virksomhet: Justis- og beredskapsdepartementet
Saksnr: 2015/5588 Doknr: 61 Hjemmel: Ingen Dok.dato: 09.11.2015 Pub.dato: 30.11.2015 [x Fjern](#)

[Lukk bestillingskurv](#) [Fjern alle](#) [Til bestilling](#)

- Each government agency is responsible for processing inspection requests for documents they have entered
- Information requests are normally processed in 2-3 days
- Documents are received by e-mail
- Citizen can remain anonymous
- Free of charge

Status Electronic Public Records 2016



5
Million
citizens



22
Million
entries



250 000
FOI requests a year



7.5
Million
search/yr

Challenges

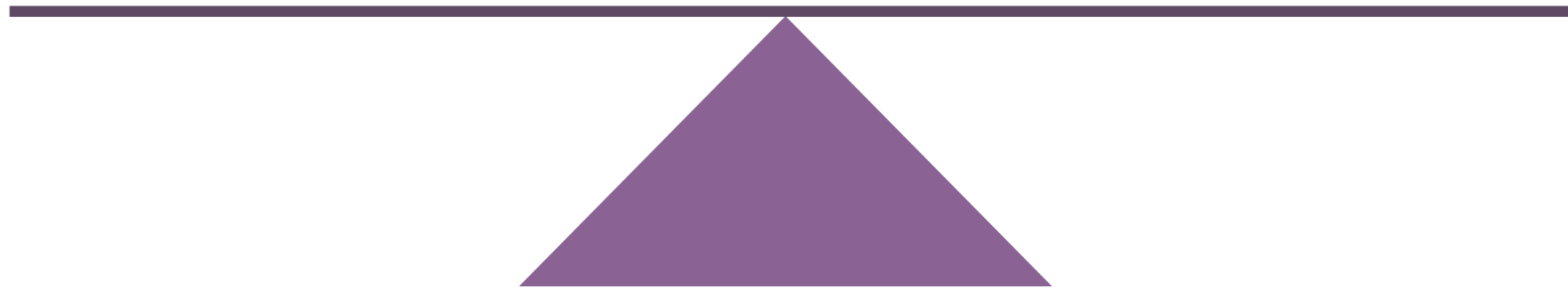


- Quality assurance of records are time consuming
- Some of the agencies that are part of EPR have increased their resource use
- Need for good routines when publishing documents

Balancing Considerations

Openness
Trust
Collaboration
Transparency

Privacy
Efficiency
Confidentiality



Next step

The screenshot shows the Innsyn portal interface. At the top left is the 'Innsyn' logo. To the right are links for 'Brukerveiledning', 'Bokmål', and 'Logg inn'. A search bar contains the word 'migration'. Below the search bar, there are options for 'Sortering' (set to 'Mest relevant') and buttons for 'Nullstill søk' and 'Lagre søk'. The search results show 'Antall treff: 1 674'. On the left side, there are filters for 'INNHOLDSTYPER' (Politisk behandling, Møte, Politisk sak, Vedlegg, Ny politisk sak til behandling), 'Postjournal' (Sak, Dokument), and 'KOMMUNE'. Under 'STAT', there is a dropdown menu for 'Velg/søk' with a list of institutions including 'Finansdepartementet (4)', 'Direktoratet for utviklingssamarbeid (42)', 'Havforskningsinstituttet (11)', 'Norges geologiske undersøkelse (2)', and 'Direktoratet for naturforvaltning (frem til)'. The main content area displays five search results, each with a date, title, description, and a 'Legg til' button. The results include documents from OECD, Statistics Central Bureau, and the Ministry of Foreign Affairs.

- Agencies can publish documents online
- The municipalities can join voluntarily
- Connect to other public services





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